Minute LLC Privacy Policy

Effective Date: 10/01/2026

INTRODUCTION

This Privacy Policy explains how MINUTE LLC, an Indiana business operating the Minute platform ("Minute," "we," "us," or "our"), collects, uses, discloses, and protects information when you use the Minute website, mobile application, and related services (collectively, the "Platform").

By using Minute, you acknowledge that you have read and understood this Privacy Policy. If you do not agree with this Privacy Policy, please do not use the Platform.

- INFORMATION WE COLLECT

Depending on how you use Minute, we may collect account information such as name, username, profile information, email address, telephone number, profile photograph, age or date-of-birth information where necessary, credentials, information voluntarily provided in a profile, and other information necessary to maintain an account.

Public profile information may include display name, username, photo, biography, social links, call pricing, availability, and other information you choose to publish.

- PAYMENT AND TRANSACTION INFORMATION

We may collect transaction amount, platform fee, transaction date/time, request status, authorization status, capture status, cancellation status, payment-provider identifiers, receipt information, and other transaction information.
Payments are processed through third-party providers including Square. Minute does not intend to store complete card numbers on its own systems.

- HOW THE MINUTE PAYMENT PROCESS WORKS

When a Requester submits a paid request, payment may initially be authorized through Square rather than captured. If the Caller accepts and users successfully connect, Minute may instruct the processor to capture payment, generally approximately 5 seconds after successful connection. If the request expires without acceptance, the authorization may be canceled rather than captured. Because it is canceled before capture, this is not a refund of a completed transaction. The time for a canceled authorization to disappear from a statement depends on the financial institution.

- INFORMATION ABOUT CALLS AND CONNECTIONS

We may collect Requester and Caller identifiers, request date/time, acceptance status, connection status, call start/end time, duration, successful connection status, disconnection information, technical connection information, errors, interruptions, and information needed to administer the four-minute call requirement.

- CALL RECORDING, SCREEN RECORDING, AND THIRD-PARTY SHARING

Minute does not routinely record or store audio or video content of user calls unless a recording feature is expressly provided and disclosed.

Another participant may independently capture a call using a device's screen-recording function, third-

party software, computer recording software, another phone/tablet/camera, external equipment, or other technology. Minute does not

control such independently created recordings and may not be able to detect or prevent them.

If another participant uploads or shares a recording on TikTok, Instagram, Facebook, YouTube, X, or another

third-party platform, that recording may be subject to that third party's privacy policy, terms, and practices. Minute does not control third-party platforms and cannot guarantee removal, deletion, or prevention of further distribution of content that another person has independently recorded and shared.

Users are responsible for complying with applicable laws concerning recording and sharing communications. Minute may take action against a user who violates the Terms through unauthorized recording or distribution, but Minute cannot guarantee it can prevent, retrieve, or remove recordings independently created or distributed by another person.

If Minute introduces recording functionality, applicable disclosures will be provided and recordings will be handled in accordance with applicable law.

- DEVICE AND TECHNICAL INFORMATION

We may automatically collect IP address, device type, operating system, browser type, application version, device identifiers, language, time zone, general location derived from technical information, screens viewed, features used, activity dates/times, referral information, and diagnostic information.

- LOCATION INFORMATION

Minute may collect approximate location information where reasonably necessary for certain features. Unless specifically disclosed, Minute does not require precise GPS location simply to use the Platform. Device settings may allow you to control location permissions.

- COMMUNICATIONS

If you contact Minute, we may collect your name, email, account information, message contents, attachments, and information necessary to respond, provide support, investigate issues, resolve disputes, and maintain records.

- HOW WE USE INFORMATION

We may use information to create/manage accounts; operate the Platform; facilitate requests and connections; process transactions; calculate platform fees; determine acceptance/expiration; facilitate payment capture/cancellation; provide support; prevent fraud; detect abuse; investigate activity; enforce Terms; protect users and the Platform; troubleshoot; analyze performance; improve features; comply with law; respond to lawful requests; protect legal rights; and administer Minute.

- HOW WE SHARE INFORMATION

We may share information with payment providers such as Square; technology/service providers for hosting, databases, authentication, communications, video, analytics, support, security, fraud prevention, development, email, SMS, and infrastructure; other users where information is intentionally made available through profiles or needed to facilitate a request/transaction; legal authorities where appropriate; and parties involved in qualifying business transactions.

- INFORMATION WE DO NOT SELL

Minute does not sell your personal information for money in the ordinary operation of the Platform. If practices change, we will update this Privacy Policy and provide disclosures or choices required by law.

- COOKIES AND SIMILAR TECHNOLOGIES

Minute may use cookies, software development kits, pixels, local storage, analytics tools, and similar technologies for sign-in, preferences, security, analytics, performance, error detection, and feature improvement. Disabling certain technologies may affect functionality.

- ANALYTICS

Minute may use analytics services to understand Platform use, including pages viewed, features used, device type, approximate location, sessions, referrals, performance, and errors.

- DATA RETENTION

We retain personal information as reasonably necessary to provide the Platform, maintain accounts, process transactions, maintain business/financial records, resolve disputes, enforce agreements, prevent fraud/abuse, comply with law, and protect legal rights. When no longer reasonably necessary, information may be deleted, anonymized, or securely disposed of subject to legal and operational requirements.

- DATA SECURITY

Minute uses reasonable administrative, technical, and organizational measures designed to protect information. No internet transmission or storage method is completely secure, so absolute security cannot be guaranteed.

- YOUR RESPONSIBILITY FOR INFORMATION YOU SHARE

You should exercise caution about information shared with other users. Minute cannot control what another user does with information voluntarily provided during calls, messages, or profiles. Do not share passwords, financial credentials, Social Security numbers, or other highly sensitive information unless you have independently determined it is appropriate and lawful.

- IDENTITY AND IMPERSONATION

Minute may provide tools intended to help users identify accounts but does not guarantee every user is who they claim to be. Users are responsible for due diligence before submitting requests or sharing information.

- CHILDREN'S PRIVACY

Minute is intended for individuals at least 18 years old unless otherwise expressly permitted in accordance with applicable law. We do not knowingly collect children's information in violation of applicable law.

- YOUR PRIVACY RIGHTS

Depending on where you live, you may have rights including access, correction, deletion, information about collection/use, a copy of certain information, opt-outs, appeals, and other rights provided by law. Availability varies by jurisdiction. We may verify identity before completing requests.

- ACCOUNT DELETION

You may request deletion through the Platform or by contacting us. Deletion does not necessarily require immediate deletion of every record. We may retain information when reasonably necessary for legal obligations, financial records, disputes, fraud prevention, enforcement, rights protection, or other lawful requirements.

- CALIFORNIA PRIVACY RIGHTS

California residents may have additional rights under California privacy laws, including access, deletion, correction, and certain disclosure/opt-out rights. Requests may be submitted using the contact information below. Minute will process applicable requests according to California law and will not discriminate for exercising applicable rights.

- STATE-SPECIFIC PRIVACY RIGHTS

Other states may provide additional privacy rights. Where applicable, Minute will comply with privacy rights and obligations imposed by applicable law. Nothing in this policy limits a nonwaivable privacy right.

- THIRD-PARTY WEBSITES AND SERVICES

The Platform may link to or integrate with third-party services. Those services may have their own privacy policies. Minute does not control independent third-party privacy practices.

- SQUARE AND PAYMENT-PROCESSING PRIVACY

Square processes payment information in connection with transactions through the Platform. Minute may receive transaction-related information but does not intend to store complete card numbers. Square may independently collect, use, store, and process payment information under its own policies and agreements.

- INTERNATIONAL USERS

Minute is operated from the United States. Information from users outside the United States may be transferred to, stored in, or processed in the United States or other locations where Minute or service providers operate.

- DO NOT TRACK

Some browsers/devices offer Do Not Track settings. Because there is no universally accepted standard, Minute may not respond to every browser signal. Where required by law, Minute will comply with legally recognized privacy preference signals.

- CHANGES TO THIS PRIVACY POLICY

Minute may update this Privacy Policy and its Effective Date. If a change materially affects use of personal information, additional notice may be provided when required by law.

- CONTACT US

Minute
callmyminute@hotmail.com

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